



To: WRS Health Users
From: WRS Development Team
Date: 6/24/2021
Re: Text Message Communication for Appointments

WRS Health is proud to announce the release of a new update to the system - text message communications for appointments.

ITEMS IN THIS RELEASE



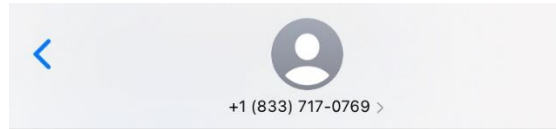
New Appointment Communication Method

New Appointment Communication Method

With this newest release, patients will receive a text message notification in addition to the email notification received upon appointments being **scheduled, updated, and cancelled**. Previously, a patient would only receive an email.

Please note, if “send email notification” is unchecked on the appointment screen, the patient will not receive any communications - email or text - related to the appointment.

The text messages, shown below, provide the following information: “Your appointment with [provider] is scheduled on [date, time]. Access your records 24/7 at [link to the new portal]”



Yesterday 9:38 AM

Your appointment with Dr. Lawrence Gordon is scheduled on 06/24/2021, Thursday at 01:30 PM. Access your records 24/7 at <http://wrstest.com/2f070a>

Your appointment with Dr. Lawrence Gordon has been updated to 06/24/2021, Thursday at 02:30 PM. Access your records 24/7 at <http://wrstest.com/a809ee>

Your appointment scheduled on 06/24/2021, Thursday at 02:30 PM with Dr. Lawrence Gordon has been cancelled. Access your records 24/7 at <http://wrstest.com/026d72>

This feature has been added as an additional way for patients to access their patient portal as well as receive appointment communications.