



To: All WRS Users
 From: WRS Development Team
 Date: 10/19/12
 Re: System Update to Waiting Room Solutions

The WRS Development Team will be performing a software update to the Waiting Room Solutions System on or about October 19, 2012. This release will include the following:

Referral and Authorization Display at Check-In

Functionality has been added to display **Referral** and **Authorization** information during the **Check-In** process on the **Patient Account Screen**. Please note this information will *only* appear during check-in and can also be accessed anytime under **Manage Patients>Referrals/Authorizations**.

The screenshot displays the 'Patient Claims and Bill' interface for patient 'TEST, WILLIAM'. It features several sections:

- Valid Referrals and Authorizations:**
 - VALID INCOMING REFERRALS:** A table with columns: Doctor Name, NPI, UPIN, Valid From, Valid Until, Visits Allowed, Visits Used, Referral Number, and Comments. One entry is shown for 'Doctor, Test' with 2 visits allowed and 0 used.
 - VALID AUTHORIZATION NUMBERS:** A table with columns: Insurance Name, Date Valid From, Date Valid Until, Procedure, Authorization Number, and Comments. One entry is shown for 'AETNA US HEALTHCARE (PPO)' with a 'Test Procedure' authorization.
- Post Payment / Co-Payment To Account:** Includes fields for Payment Amount, Payment Type (set to 'Cash'), Co-Payment Amount To Be Charged (set to 25.00), and an 'Apply To Miscellaneous Charge' checkbox.
- Patient Insurance Info:** Shows 'AETNA US HEALTHCARE (PPO)' with a table of copay and deductible details.

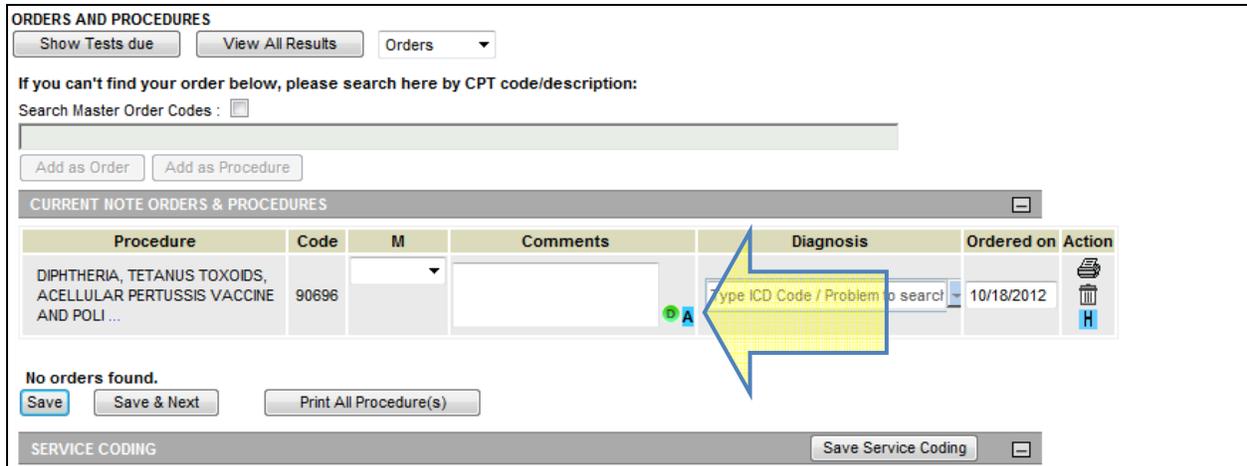
	User Defined	Eligibility Details
Copay:	\$25.00	\$0.00
Walk In Copay:	\$25.00	\$0.00
In Patient Copay:	\$25.00	\$0.00
ER Copay:	\$25.00	\$0.00
Mental Health Copay:	\$25.00	\$0.00
Vision Copay:	\$25.00	\$0.00
Specialist Copay:	\$25.00	\$0.00
Individual Deductible:	\$0.00	\$0.00
Family Deductible:	\$0.00	\$0.00

Figure 1: Today's Appointments>Check-In>Patient Account>Referral & Authorization Display

Auto-Population of Immunization Information

Functionality has been added to retain and auto-populate last data entered by a practice user/provider when documenting the administration of an immunization. The following steps apply to this functionality:

1. Add an Immunization CPT Code to any note as a Procedure
2. Select the "A" icon for the Procedure



ORDERS AND PROCEDURES

Show Tests due View All Results Orders

If you can't find your order below, please search here by CPT code/description:
Search Master Order Codes:

Add as Order Add as Procedure

CURRENT NOTE ORDERS & PROCEDURES

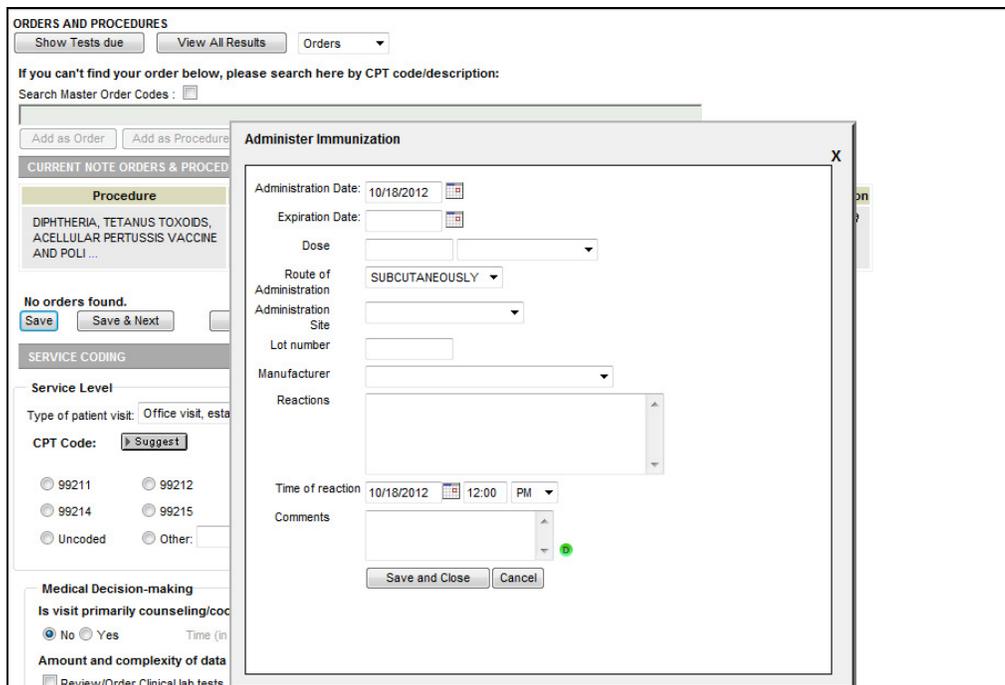
Procedure	Code	M	Comments	Diagnosis	Ordered on	Action
DIPHTHERIA, TETANUS TOXOIDS, ACELLULAR PERTUSSIS VACCINE AND POLI...	90696			Type ICD Code / Problem to search	10/18/2012	 

No orders found.
Save Save & Next Print All Procedure(s)

SERVICE CODING Save Service Coding

Figure 2: EMR>Orders & Procedures>Administer Immunization

3. The **Administer Immunization** dialog window will open
4. Enter the specific administration and vial information for that procedure
5. Press **Save**



ORDERS AND PROCEDURES

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Add as Order Add as Procedure

CURRENT NOTE ORDERS & PROCEDURES

Procedure
DIPHTHERIA, TETANUS TOXOIDS, ACELLULAR PERTUSSIS VACCINE AND POLI...

No orders found.
Save Save & Next

SERVICE CODING

Service Level

Type of patient visit: Office visit, esta

CPT Code: Suggest

99211 99212
99214 99215
Uncoded Other:

Medical Decision-making
Is visit primarily counseling/coc
No Yes Time (in

Amount and complexity of data
Review/Order Clinical lab tests

Administer Immunization

Administration Date: 10/18/2012
Expiration Date:
Dose:
Route of Administration: SUBCUTANEOUSLY
Administration Site:
Lot number:
Manufacturer:
Reactions:
Time of reaction: 10/18/2012 12:00 PM
Comments:
Save and Close Cancel

Figure 3: EMR>Orders & Procedures>Administer Immunization Dialog

The next time the practice user/provider adds the same CPT code as a Procedure to another note, and selects the "A" icon, the information entered on the prior note auto-populate in the **Administer Immunization** dialog.

This information will continue to auto-populate with these same parameters until updated or changed by that practice user/provider. Note that this functionality is user-specific. Information entered will auto-populate *only* under these conditions for this practice user/provider.

ORDERS AND PROCEDURES

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 Search Master Order Codes :

Add as Order Add as Procedure

CURRENT NOTE ORDERS & PROCED

Procedure

DIPHTHERIA, TETANUS TOXOIDS, ACELLULAR PERTUSSIS VACCINE AND POLI ...

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Is visit primarily counseling/coc
 No Yes Time (in

Amount and complexity of data
 Review/Order Clinical lab tests

Administer Immunization

Administration Date: 10/18/2012

Expiration Date: 6/13/2013

Dose: 0.50 milliliter(s)

Route of Administration: INTRAMUSCULAR

Administration Site: LEFT ANTERIOR THIGH

Lot number: 12345

Manufacturer: MEDIMMUNE INC.

Reactions:

Time of reaction: 10/18/2012 12:00 PM

Comments:

Save and Close Cancel

Figure 4: EMR>Orders & Procedures>Administer Immunization Dialog (Auto Populate)

Note that when the note is *signed*, the information in the **Administer immunization** dialog will also auto-populate **Patient Management>History>Immunizations**.

Claims Creation Enhancement

WRS has enhanced claims creation functionality. **CMS 1500 Box 32a** now auto-populates with the **Facility NPI** for the location selected during that user's WRS Practice Login:

WRS Training and Implementation Practice

Please select your login location

The system should only be accessed by authorized users.

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Figure 5: WRS Login>Location Selection

Additional Enhancements & Adjustments

Several enhancements and adjustments have been made to overall system functionality. These include, but are not limited to, the following items:

- **Comments** label has been changed to **Note to Pharmacist** on all prescriptions