



To: All WRS Users
From: WRS Development Team
Date: 10/08/10 - **UPDATED – 10/12/10**
Re: System Update to Waiting Room Solutions

The WRS Development Team will be performing a software update to the Waiting Room Solutions System on or about October 9, 2010. The updated system will include the following enhancements and functionality. These have been designed to improve overall system functionality, security and usability. This release includes the following:

VIEW TEST RESULTS [ADDED – 10/12/10]

Functionality has been added to the Right Click Menu to allow practice users to attach reports and enter results for procedures from the Orders and Procedures portion of the note:

Procedure	Code	Comments	Diagnosis	Ordered on	Action
CRICOPHARYNGEA			Type ICD Code / Problem to search	09/30/2010	
ULTRASOUND, SOF HEAD AND NECK (E- PARATHYRO ...			Type ICD Code / Problem to search	09/30/2010	
INITIAL NURSING ASSESSMENT OF PATIENT DIRECTLY ADMITTED TO OBSERV ...	G0264		Type ICD Code / Problem to search	09/30/2010	

Figure 1: Right Click Menu – Enter Results for Procedures

AUTO-ELIGIBILITY DETAILS

Functionality has been added to the system to alert the practice when patient eligibility information cannot be retrieved and display the reasons/responses as presented by the clearinghouse. Hovering over the “E” icon under the **Patient Mangement>Insurance Tab** will display this information:

Providers	Directives	Account Information	Appointment Search	Referrals	Authorizations	Comments	Printout
Personal Information	Insurance	Contact Information	Medical History	Medications	Pharmacies	Social History	

Insurance Record for Test Test

[Show all insurances](#)

Insurance Plan & Address	Insured Name	Primary		Upload	
Medicare B	Test, Test	<input checked="" type="radio"/>	Details E	View Change	Delete
UNITED HEALTHCARE PO BOX 740801 Atlanta, GA 30374-0801	Test, Test	<input type="radio"/>	Details E	View Change	Delete

This payer requires enrollment, please contact Gateway EDI at 800-969-3666 to initiate set up.

Figure 2: Patient Management>Insurance>Eligibility Details

ADMINISTRATION>EMR SETUP>UPLOAD CATEGORY MANAGEMENT

Functionality has been added to the system to allow practice to add customized category names to **EMR All Notes>Document Upload>Category** menu. To use this function, practices must setup the desired category names under **Administration>EMR Setup>Upload Category Management**. Note that there are several default system categories listed. These cannot be deactivated at this time.

Upload Category Management	
Upload Category Administration	
<input type="checkbox"/> Active Categories	<input checked="" type="checkbox"/> Deactivated Categories
Category Name	System
Cardiology	System
Exported CCD XML	System
Imported Continuity of Care Document	System
Lab Report	System
Other Report	System
Others	System
Paper Note	System
Pathology Report	System
Photographs	System
Pulmonology	System
Radiologic Images	System
Radiology Report	System
WRS Digital Pen Form	System
TEST	Practice
<input type="button" value="Add New"/>	
Practice Exception Details	
Category Name*	TEST
<input type="button" value="Save"/> <input type="button" value="Deactivate"/> <input type="button" value="Cancel"/>	

Figure 3: Administration>EMR Setup>Upload Category Management

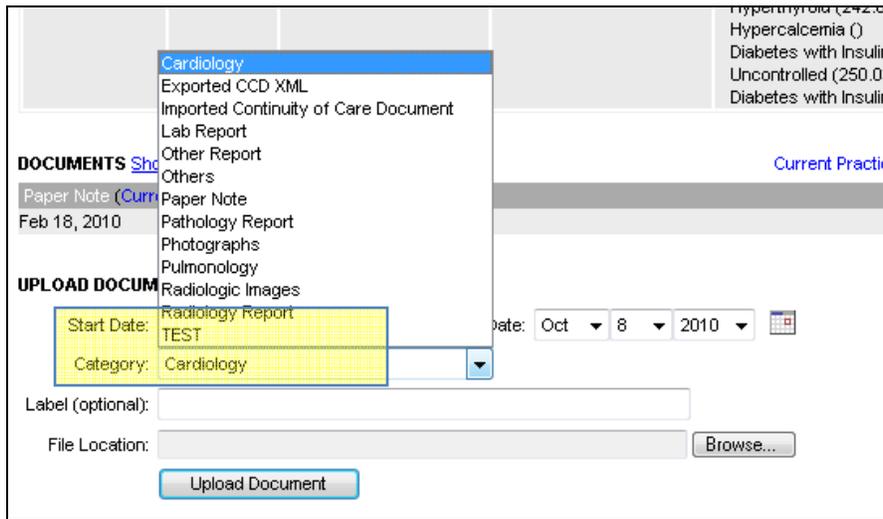


Figure 4: EMR All Notes>Upload Document>Category

EMR NOTE>NOTE SIGN-OFF

A new “**Note Sign Off**” button has been added to all EMR Notes. When pressed, this function adds a timestamp and user ID to the patient note. Note that this tool is used to indicate a timestamp only and should not be considered a substitute for the **Sign Note/Co-Sign Note** functions.



Figure 5: EMR Note>Note Sign Off

This information is then displayed at the bottom of the View Note page just above the signature area:

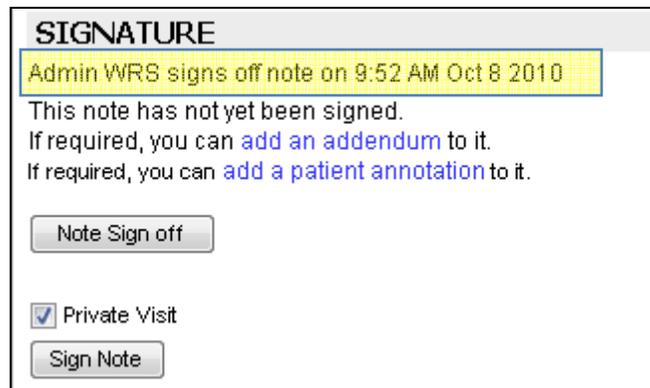


Figure 6: View Note>Note Sign Off Display (unsigned note)

SIGNATURE

Admin WRS signs off note on 9:52 AM Oct 8 2010

This note has been electronically signed by Admin WRS on 10:11 AM Oct 8 2010.

If required, you can [add an addendum](#) to it.
 If required, you can [add a patient annotation](#) to it.

Figure 7: View Note>Note Sign Off Display (signed note)

CONTINUITY OF CARE RECORD>IMMUNIZATIONS>DETAILS

A "View Details" link has been added to the Immunization Record on the Continuity of Care page. This allows the user to view immunization details:

IMMUNIZATIONS			
Current Immunizations	Type	Details	Date Performed
Influenza	immunizations	VIEW	Unknown

VITAL SIGNS			
Vital Type	Value	Date	Comments

Figure 8: Continuity of Care Record>Immunizations

X

Immunization Details

Immunization Date 01/01/2010
Doctor : Doctor2

Figure 9: Continuity of Care Record>Immunizations>Immunization Details

PATIENT INFORMATION BOX>PATIENT AGE

Patient age has been added to the Patient Information Box. This appears when the user mouses over a patient name.

TEST, ABBIE

1235 Cedar Grove Lane
 CONYERS, GA 30012
 (888) 888-8888

WRS ID: 000-60-3025
 SSN: 333-55-5555
 DOB: 01/01/1964
 Age: 46 years old

Ins: AETNA PPO/HMO, Policy #: 1111111111111111, Group #: , Policy Holder: PHILIP TEST



EMR All Note	Create New Note	View most Recent Note
View Test Results	Send Referral Letter	Print Patient Forms
Patient Management	View Health Record	Print Label
Make Appointment	Appointment Search	
Patient Account	Account History	Patient Statement
Patient Claims	Create New Claim	Most Recent Claim
Patient Health Maintenance	Continuity of Care Record	
Send Referral Letter		

Figure 10: Patient Information Box>Patient Age

Various Other Enhancements & Adjustments

Several enhancements and adjustments have been made to overall system functionality. These include, but are not limited to, the following items:

- The Medicare Fee Schedule for 2010 (updated) has been uploaded