

To: All WRS Users

From: WRS Development Team

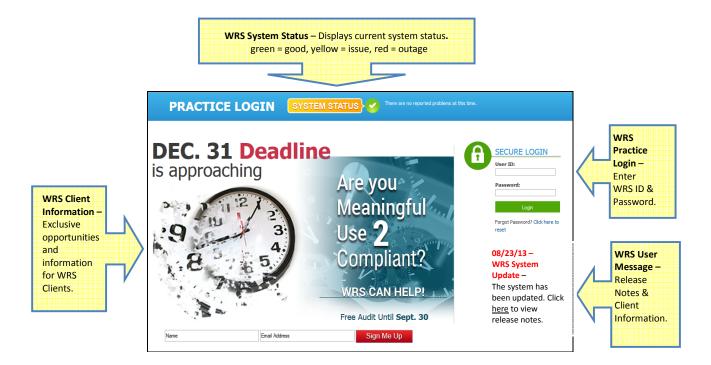
Date: 08/23/2013

Re: Update to Waiting Room Solutions System

The WRS Development Team will be performing a software update on or about August 23, 2013. This release will include the following:

## **UPDATE TO SYSTEM LOGIN PAGE**

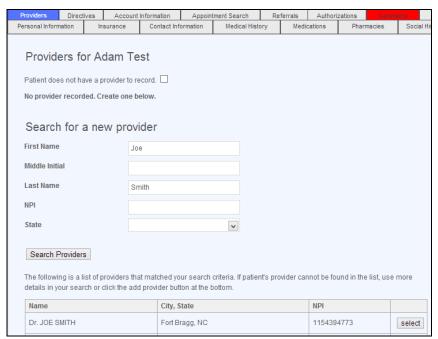
The system login page has been updated to bring practice users additional information and important system status information. Users should enter their WRS ID and Password (upper right) to access their WRS Practice data.



## **NPI DATABASE UPDATE**

The National Provider Identifier Database (NPI) has been updated for all providers and organizations as registered by the Department of Health and Human Services (HHS). This update includes the addition of new NPI records and updates to all existing NPI records, as applicable. Contact and demographic information has been re-synced for each of the 3.8 million entries in the NPI Database.

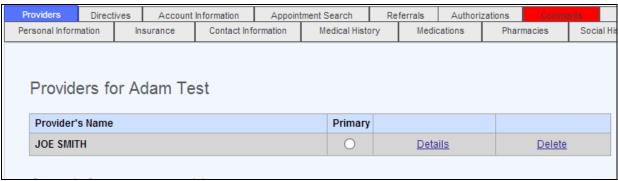
Please note all former "duplicate" NPI entries have now been tagged as "deactivated." This process ensures that there is only one, updated version of each NPI record (provider or organization) and it removes all duplicate results when searching the WRS Provider List.



Manage Patients>Provider>Search Provider

If an existing patient record contains a "deactivated" NPI that record will no longer be "searchable" in WRS. However, the "deactivated" NPI record will still be associated with all patient records where it has been previously referenced.

For example, Dr. Joe Smith is now "deactivated", but he had been previously added to patient Bob Jones as a **Referring Physician**. Dr. Joe Smith will continue to be listed in patient Bob Jones PHR pages with the data entered before the NPI update. Any new searches for Dr. Joe Smith will yield a single, updated NPI record that can be added to any patient record going forward.



Manage Patients>Providers