



To: All WRS Users
From: WRS Development Team
Date: 05/27/2011
Re: System Update to Waiting Room Solutions

The WRS Development Team will be performing a software update to the Waiting Room Solutions System on or about May 27, 2011. This release will include the following items:

Manual Eligibility Check

Functionality has been added to identify the manual entry of patient insurance eligibility. If the “Eligibility Checked Manually” is checked under **Patient Management>Insurance**, the corresponding “e” eligibility symbol will appear as red under “Todays Appointments.”

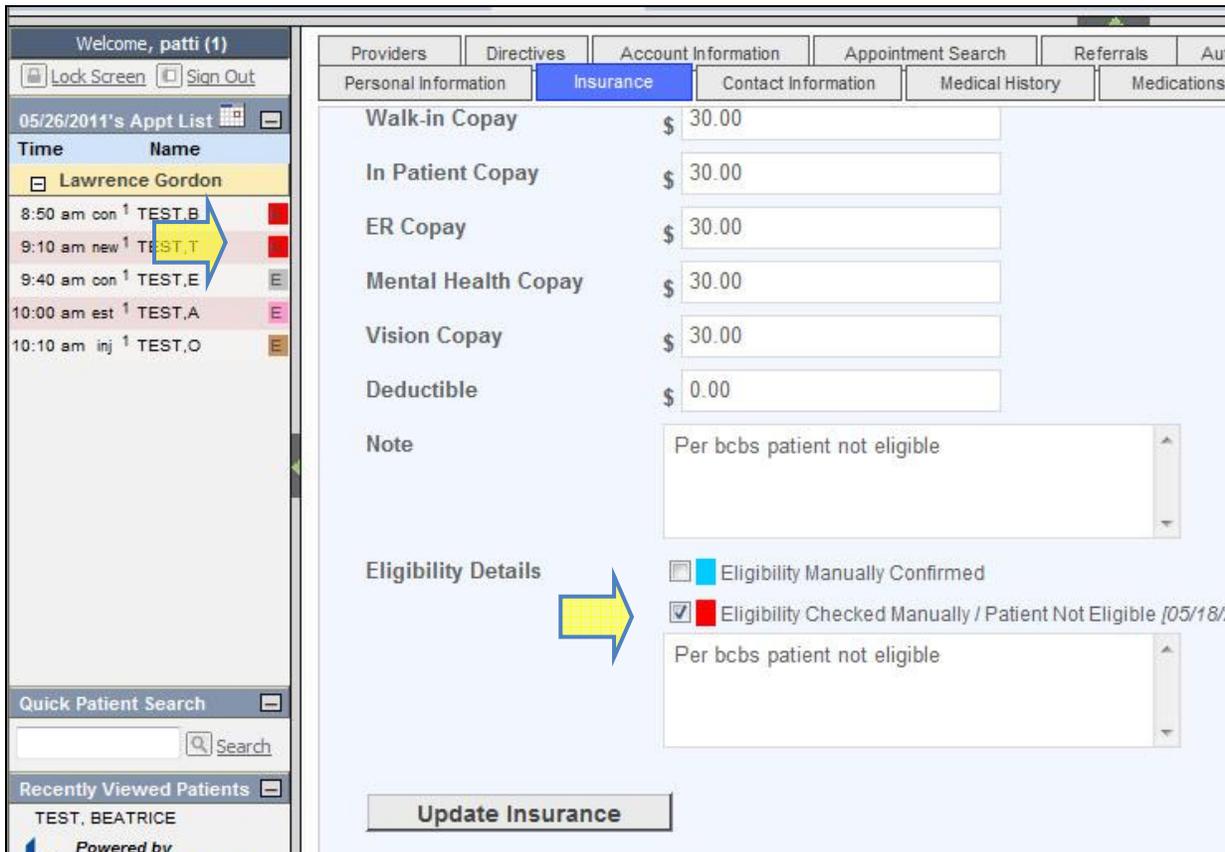


Figure 1: Patient Management> Eligibility Checked Manually

Double Booking and Unavailable Time Permissions

Separate user permissions for "Double booking" and "Booking on unavailable time" appointments have been added:

Appointment Scheduler	Allowed
Make Appointment	View <input checked="" type="checkbox"/> Add <input checked="" type="checkbox"/> Edit <input checked="" type="checkbox"/>
Cancel Appointment	Check for Yes <input checked="" type="checkbox"/>
Double Booking	Check for Yes <input checked="" type="checkbox"/>
Booking on unavailable time	Check for Yes <input checked="" type="checkbox"/>

Figure 2: Administration> Resource Management>Resource Setup>USER NAME>Permissions

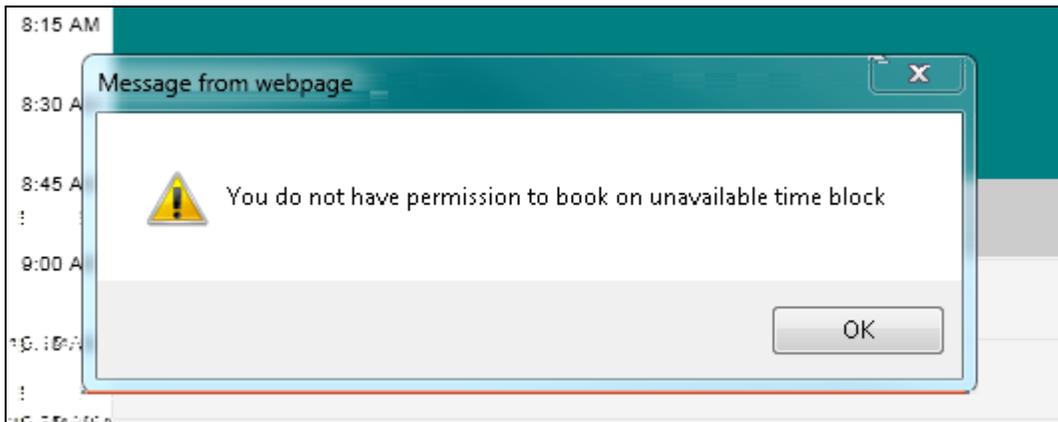


Figure 3: Scheduler>View Schedule>Unavailable Time Permission Warning

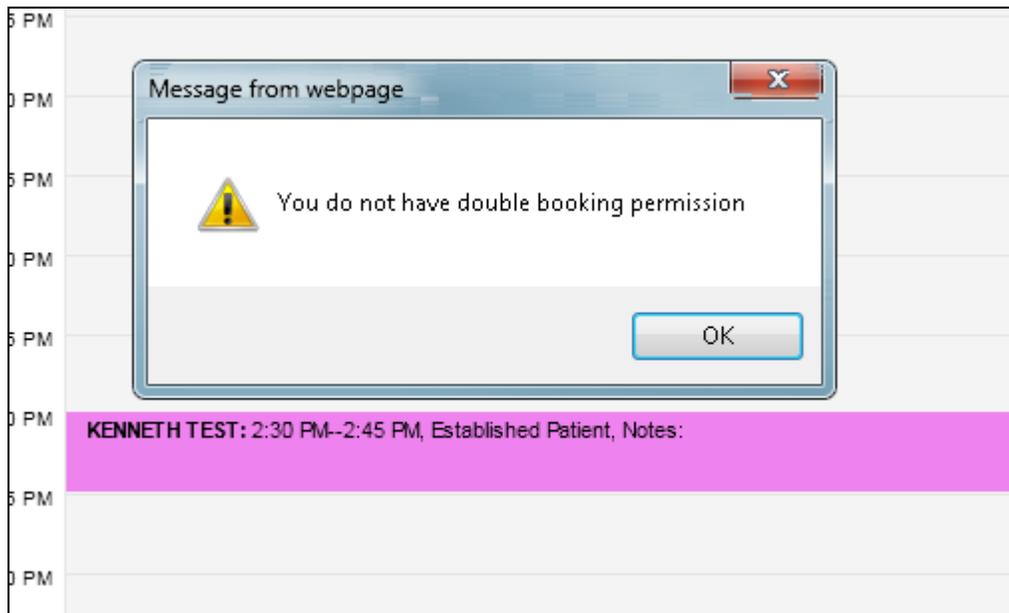


Figure 4: Scheduler>View Schedule>Double Booking Permission Warning

Schedule Exception Label

Functionality has been added to show the name of a schedule exception.

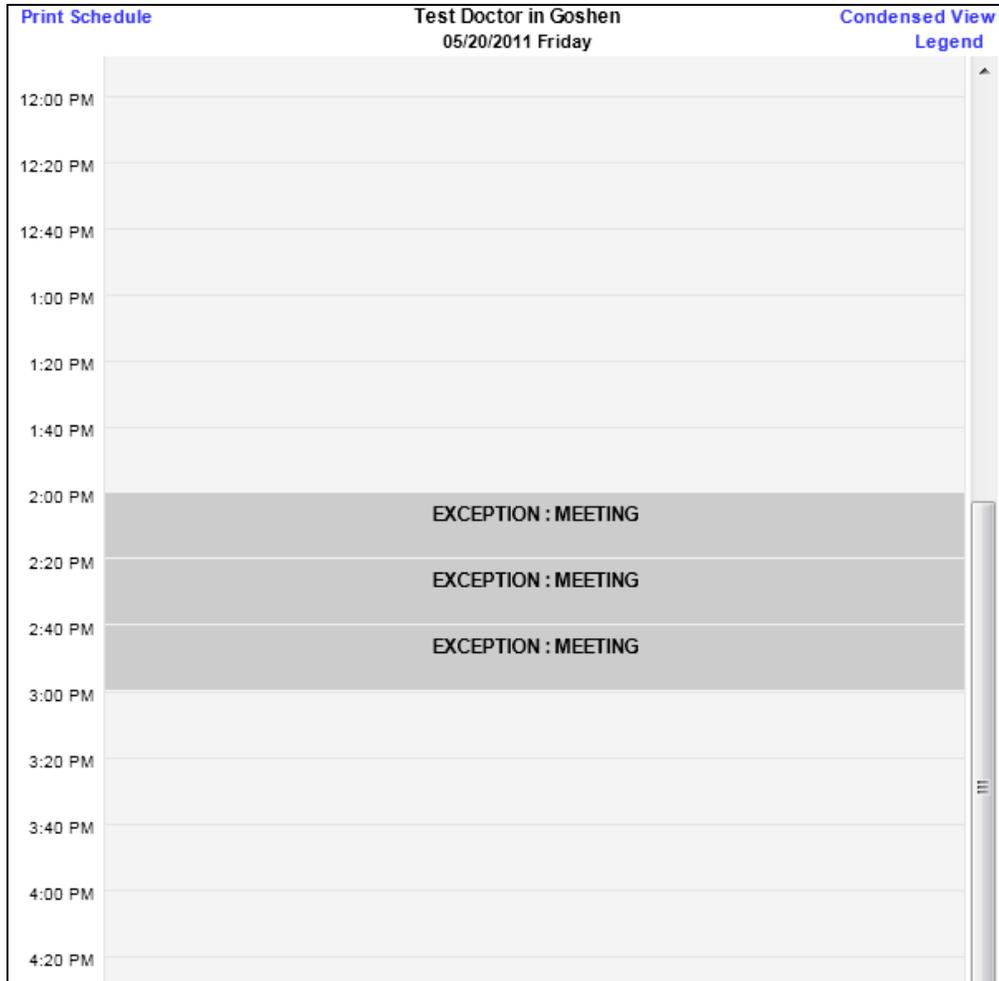


Figure 5: Scheduler>View Schedule>Exception Label

Recurring Appointments

Functionality to create recurring appointments has been added. When the user creates a new appointment a "Recurrence" link will be shown. Note that this function can only be accessed from the **Scheduler>Available Time Search** page.

Available Time Search

Search Results

Appointment Time	Resource	Location	App
Thu, 05/19/2011, 9:00 AM-8:30 PM			Any
Fri, 05/20/2011, 9:00 AM-8:30 PM			Any
Mon, 05/23/2011, 9:00 AM-8:30 PM			Any
Tue, 05/24/2011, 9:00 AM-8:30 PM			Any
Wed, 05/25/2011, 9:00 AM-8:30 PM			Any
Thu, 05/26/2011, 9:00 AM-8:30 PM			Any

Search Again

Make New Appointment X

Search For Patient

Date: 05/19/2011, Thursday **Recurrence**

Recurring Appointment

Available Time: 9:00 AM-- 8:30 PM

Resource: NP AnyLocation

Location: Goshen

Figure 6: Schedule>Available Time Search>Make New Appointment

Clicking on this link will launch the Recurrence Menu window. The user would then set the desired variables to create a series of recurring appointments for the patient:

Recurrence Pattern

Daily Recur every week(s)
 Weekly
 Monthly Sunday Monday Tuesday Wednesday
 Yearly Thursday Friday Saturday

Recurrence Range

Start:
 End after
 End by

Figure 7: Schedule>Available Time Search>Make New Appointment>Recurrence

Appointment Search						
Search Results						
Change Search Criteria <input type="checkbox"/> Active Appointments <input checked="" type="checkbox"/> Cancelled Appointments Printable View with Gap indication						
Appointment Time	Patient Info	Resource	Location	Appointment Type	Notes	History
Fri, 05/20/2011 10:00 AM-10:15 AM	TEST1, FATHER DOB: 01/01/1966 HOME: (845) 777-7777 WRS ID: 000-11-9494	Test Doctor	Goshen	Established Patient	weekly visit	H
Fri, 05/27/2011 10:00 AM-10:15 AM	TEST1, FATHER DOB: 01/01/1966 HOME: (845) 777-7777 WRS ID: 000-11-9494	Test Doctor	Goshen	Established Patient	weekly visit	H
Fri, 06/03/2011 10:00 AM-10:15 AM	TEST1, FATHER DOB: 01/01/1966 HOME: (845) 777-7777 WRS ID: 000-11-9494	Test Doctor	Goshen	Established Patient	weekly visit	H
Fri, 06/10/2011 10:00 AM-10:15 AM	TEST1, FATHER DOB: 01/01/1966 HOME: (845) 777-7777 WRS ID: 000-11-9494	Test Doctor	Goshen	Established Patient	weekly visit	H

Figure 8: Scheduler>Appointment Search>PATIENT NAME> Recurring Appointments Listed

REFERRAL NOTE ENHANCEMENTS

The option to include the practice logo and a copy of the most recent note has been added to the existing Referral Note functionality. Be advised that "include note" will be checked for Referral Note Type 1 and unchecked for Referral Note Type 2, by default.

Resource Management Patient Merge Practice Setup Scheduler Setup **EMR Setup** Order Tracking Setup Medication Setup System Settings Logs

Allergy Format Configuration Note Misc. Note DoubleCheck HPI Templates Superbill Categories CPT Superbill ICD Superbill Template Clone Tool **Referral Note Setup**

Upload Category Management Medical Condition Management Surgery History Management Note Display Templates

Referral Note Management

Edit Referral Note Template

Title: Referral Note Type 1

Template:

Thank you for referring **Patient Name** to me for evaluation. I have enclosed my note with my findings. If you should have any questions about your patient's care, please feel free to call me at 845-294-8749.
Thank you again for entrusting me with the care of your patient.

Include practice logo:

Include most recent note:

Update

Figure 9: Administration>EMR Setup>Referral Letter Setup>Template 1

Resource Management Patient Merge Practice Setup Scheduler Setup **EMR Setup** Order Tracking Setup Medication Setup System Settings Logs

Allergy Format Configuration Note Misc. Note DoubleCheck HPI Templates Superbill Categories CPT Superbill ICD Superbill Template Clone Tool **Referral Note Setup**

Upload Category Management Medical Condition Management Surgery History Management Note Display Templates

Referral Note Management

Edit Referral Note Template

Title: Referral Note Type 2

Template:

Thank you for referring **Patient Name** to me for evaluation. The following are my findings:

Diagnosis/Plan

Diagnosis: **Problem text ICD-9 Code Status**

Plan: **Plan text**

More Diagnosis/Plans...

Orders:

Order Descriptor Text

More Orders...

Procedures:

Procedure Text

More Procedures...

Include practice logo:

Include most recent note:

Update

Figure 10: Administration>EMR Setup>Referral Letter Setup>Template 2



Figure 11: Referral Letter Sample with Practice Logo Included

VIEW NOTE ENHANCEMENTS

An additional note display entitled "4 - two columns with section breaks" has been added. In this template "HPI/ROS" information will display as 3 separate sections: "Chief Complaint", "HPI" and "ROS."

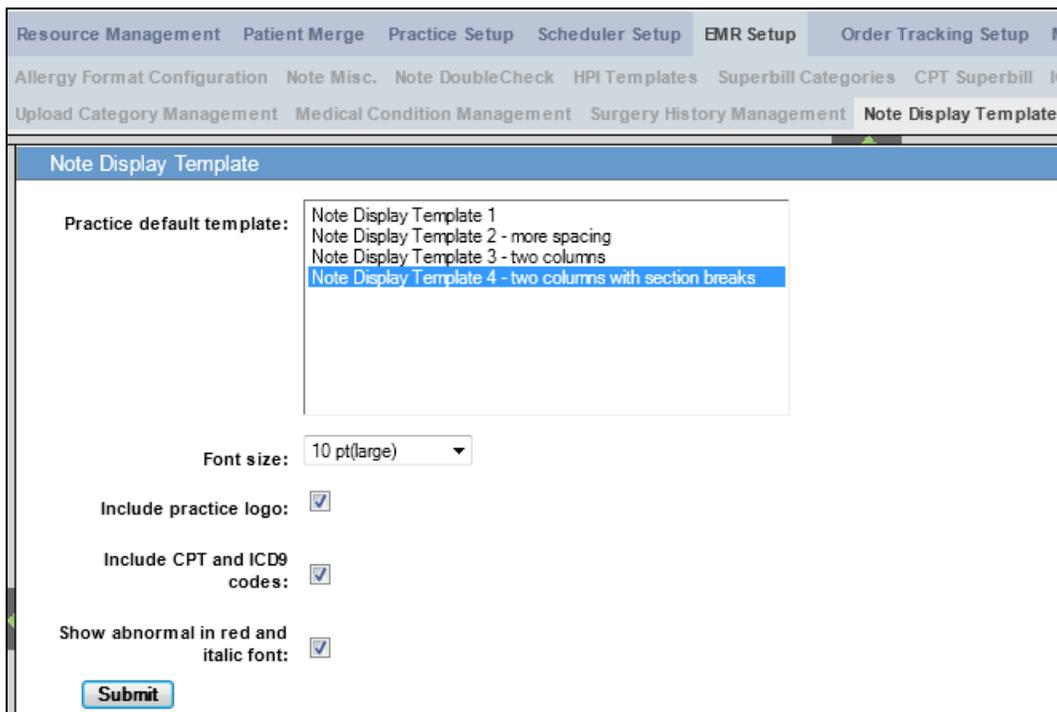


Figure 12: Administration>EMR Setup>Note Display Templates

Additional changes have been made to enhance the presentation and readability of all View Note Formats.

Test, Robert
 DOB: 01/01/1988, Male
 Note No. 11275399, Date: May 27, 2011

Printed 2:08 PM May 27 2011, User Location: Goshen

HISTORIES & HABITS Past Medical History: Condition: High blood pressure [hypertension] Doctor: Doctor, Test Began: 12/31/2000 No denied Medical History on Record Family History: Relation: Father Comments: Condition(s): -Arthritis No denied Family History on Record Surgery History: Surgery/Procedure: tonsils Date: 01/2001 Immunization History: Immunizations Up-to Date Tobacco: Patient does not smoke. Alcohol: Patient does not drink alcohol. Drug: The Patient does not use drugs. Other Habits: The Patient's other habits include: No Other Habits.	Chief Complaint Complaint: cough HPI HPI: 23 year old male complains of cough for two weeks. ROS ENT: denies ear pain or discharge, tinnitus, decreased hearing, nasal obstruction or discharge, nosebleeds, sore throat, hoarseness, dysphagia Respiratory: denies cough, dyspnea, excessive sputum, hemoptysis, wheezing PRESCRIPTIONS amoxicillin 400 mg/5 mL Oral Susp. , Take 6.25 milliter(s) by oral route , every 8 hours , for 10 days , 187.5 milliter(s) &refills: 0 PHYSICAL EXAM <u>General:</u> General: well nourished, well hydrated, no acute distress Head: normocephalic <u>Respiratory:</u> Auscultation: no rales, rhonchi, or wheezes Effort: no intercostal retractions or use of accessory muscles Percussion: no dullness Palpation: normal fremitus ASSESSMENT & PLAN Cough [786.2] (unchanged)
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Figure 13: View Note (Template 4)

PHARMACY ENHANCEMENTS

Street and State information are now shown in the Pharmacy Selection dropdown on the Medications Page of all EMR Notes.

Comments:

Pharmacy: CV/S/pharmacy #4849 2608 W. MEIGHAN BLVD GAD

ICD Code :

CV/S/pharmacy #4849 2608 W. MEIGHAN BLVD GADSDEN AL
SEARCH PHARMACY

Figure 14: EMR>Medications>Add Prescription>Pharmacy