



To: All WRS Users
From: WRS Development Team
Date: 03/23/12
Re: System Update to Waiting Room Solutions

The WRS Development Team will be performing a software update to the Waiting Room Solutions System on or about March 23, 2012. This release will include the following:

Miscellaneous Charge Report  [\(Click to View Video Release Note 1\)](#)

The ability to report on Miscellaneous Patient Charges has been added to the Billing Reports Module. This allows practices to create customized Practice Charge Reasons (**Administration>Billing Setup>Practice Charge Reasons**) that can be used to track patient charges for products/services that do not have corresponding CPT Codes (i.e. nutritional supplements, returned check fees, records duplication, etc.).

This report is run as a **Saved Report**. It can be setup under **Billing>Reports>Saved Reports>Activity/Aging/Misc** and set to run on a one-time, weekly, monthly, quarterly or yearly basis. Once it is created, the report will run overnight and be available the next morning for viewing.

REPORT NAME	Miscellaneous Patient Charges
ACTIVITY/AGING/MISC	Miscellaneous
REPORT INTERVAL	Once
REPORT TYPE	Charge
CHARGE TYPE	All
CHARGE DATE RANGE	2/1/2012 -- 2/29/2012 <input type="radio"/> TODAY <input type="radio"/> MONTH TO DATE <input checked="" type="radio"/> LAST MONTH <input type="radio"/> YEAR TO DATE
PAYMENT DATE RANGE	2/1/2012 -- 2/29/2012 <input type="radio"/> TODAY <input type="radio"/> MONTH TO DATE <input checked="" type="radio"/> LAST MONTH <input type="radio"/> YEAR TO DATE

Save Report

Figure 1: Billing>Reports>Saved Reports>Misc Report

Saved Reports Run Once							
Report Id	Report Name	Report Type	Report Interval	Created On	Created By	View Results	Delete
23833	test 4	Miscellaneous	Once	03/22/2012	LAWRENCE GORDON	View Results ▲ 03/22/2012	Delete

Figure 2: Billing>Reports>Saved Reports>Saved Report Run Once>Miscellaneous Report

The completed report displays **Charge Type, # of Charges, Amount Charged, Adjusted Amount, Amount Posted** and **Amount Owed** for all Miscellaneous Charges:

Miscellaneous Report - test 4						
Charge Type	# Of Charges	Amount Charged	Adjusted Amount	Amount Posted	Amount Owed	
FEE 1	5	\$61.00	\$-11.00	\$29.00	\$21.00	
RECORDS REQUEST	1	\$20.00	\$-20.00	\$0.00	\$0.00	
RETURNED CHECK FEE	3	\$95.00	\$0.00	\$95.00	\$0.00	
TEST	6	\$330.00	\$0.00	\$215.00	\$115.00	
IME ADDENDUM	1	\$10.00	\$0.00	\$10.00	\$0.00	
NO SHOW FEE	1	\$30.00	\$0.00	\$30.00	\$30.00	
FEE 10	1	\$5.00	\$0.00	\$0.00	\$5.00	
FEE 2	1	\$70.00	\$0.00	\$20.00	\$50.00	
FEE 3	1	\$27.00	\$0.00	\$27.00	\$0.00	
	20	\$648.00	\$-31.00	\$396.00	\$221.00	

Figure 3: Billing>Reports>Saved Reports>Saved Report Run Once>Miscellaneous Report>View Report

Transcription Queue Enhancements

Modifications have been made to the **Transcription Queue** to enhance the dictation/transcription workflow:

Transcriptions									
Dictation Search									
Dictation List									
Patient Name	Birthday	SSN	Recorded Date	Recorded by	Recorded in	Transcriber	Lines	Action	
TEST, CALVIN	2008-01-01	111111111	10/27/2008	Lawrence Gordon	HPI	Lawrence Gordon		View	
TEST, STEPHANIE	1971-10-14	103121222	12/07/2007	Lawrence Gordon	HPI	Resa Barbalich, RNC		View	
TEST, TEST	1967-01-01	999999999	11/28/2007	Lawrence Gordon	HPI	Lawrence Gordon		View	
TEST, TEST	1967-01-01	999999999	11/28/2007	Lawrence Gordon	HPI	Lawrence Gordon		View	
Transcriptions Waiting to Be Signed									
Patient Name	Birthday	SSN	Recorded Date	Recorded by	Recorded in	Transcriber	Lines	Action	
TEST, AL	1996-02-29	545788787	11/08/2010	Resa Barbalich, RNC	HPI	Resa Barbalich, RNC	1	Sign	
Signed Transcriptions									
Time Window: Past Week Dictated Date Range: 3/16/2012 -- 3/23/2012 Submit									
Patient Name	Birthday	SSN	Recorded Date	Recorded by	Signed Date	Recorded in	Transcriber	Lines	Action
TEST, A	2009-01-01	999999999	03/23/2012	Resa Barbalich, RNC	03/23/2012	HPI	Resa Barbalich, RNC	1	Note Dictation

Figure 4: Transcription Queue

Providers can now insert transcribed content and sign the note directly from the **Transcription Queue** by selecting **Insert to Note & Sign Note**:

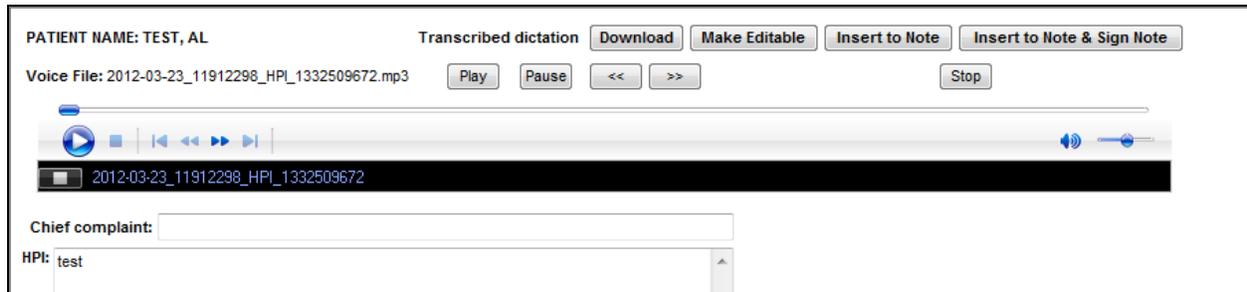


Figure 5: Transcription Queue>Insert to Note &Sign Note

Additional Enhancements & Adjustments

Several enhancements and adjustments have been made to overall system functionality. These include, but are not limited to, the following items:

- Functionality has been added to the Antepartum Note to allow adding rows on the Flow Sheet
- When Tasking an Order, the View Order Detail now includes child panel results received via HL7 Messaging