



**To:** All WRS Users  
**From:** WRS Product Team  
**Date:** 02/10/2020  
**Re:** Updates to the WRS Health System

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WRS Health would like to announce the release of several new patient payment-related functions that have been added to optimize practice workflow. Below is an explanation of these items which are now on the live system.

### New Charge Types for Patient Payments

**Charge Type** has been added to the **Patient Account** screen. This new feature allows users to indicate a payment as either **Co-Pay**, **Deductible** or **Co-Insurance** as it is being recorded.

A screenshot of a software interface titled "Post Payment / Co-Payment To Account". The form contains several fields: "PAYMENT AMOUNT" with an empty input box and a "\$" symbol; "PAYMENT TYPE" with a dropdown menu showing "Care Credit"; "CHARGE AMOUNT" with a checked checkbox, the value "25.00", and a "\$" symbol; "CHARGE TYPE" with a dropdown menu showing "Co-Pay", "Co-Insurance", and "Deductible", where "Co-Pay" is highlighted in blue. A red arrow points to the "CHARGE TYPE" dropdown. Below these fields is a checkbox for "APPLY TO MISCELLANEOUS CHARGE" which is unchecked, and a blue button labeled "Post Payment".

Figure 1.1 - Patient Account Screen>Charge Type>Select Co-Pay, Co-Insurance or Deductible

Like **Co-Pay**, the new **Co-Insurance** and **Deductible** payment types require a charge be created simultaneously. This allows the payment to be applied to a claim. Just enter a **Charge Amount** and select checkbox next to it.

**Patient Claims and Bill**

PATIENT: Vanzuuk, Ray  AUTOMATIC PATIENT STATEMENTS

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**Post Payment / Co-Payment To Account**

PAYMENT AMOUNT: 10.00 \$

PAYMENT TYPE: Cash

**CHARGE AMOUNT:**  10.00 \$

CHARGE TYPE: Co-Insurance

APPLY TO MISCELLANEOUS CHARGE:

**Charge Patient for Miscellaneous Fee**

**Patient Insurance Info**

Medicare B

	User Defined	Eligibility Details
Copay:	\$0.00	\$0.00
Walk In Copay:	\$0.00	\$0.00
In Patient Copay:	\$0.00	\$0.00
ER Copay:	\$0.00	\$0.00
Mental Health Copay:	\$0.00	\$0.00
Vision Copay:	\$0.00	\$0.00
Specialist Copay:	\$0.00	\$0.00
Individual Deductible:	\$0.00	\$0.00
Family Deductible:	\$0.00	\$0.00
Individual Out Of Pocket:	\$0.00	\$0.00
Family Out Of Pocket:	\$0.00	\$0.00
Co Insurance:	0.00%	0.00%

Figure 1.2 - Patient Check in Screen>Charge Amount

### Co-Insurance Added to Patient Insurance Info

**Co-Insurance** has been added to the **Patient Insurance Info** section of the **Patient Account** screen. This information can be automatically populated from the patient's eligibility report.

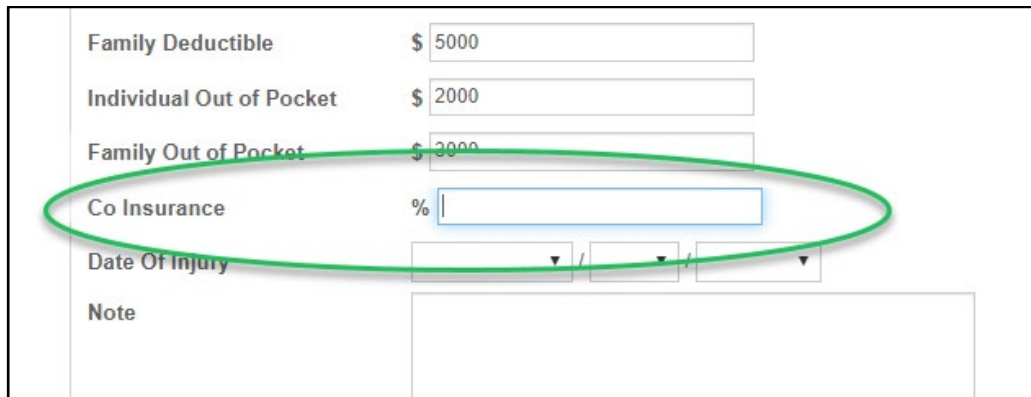
**Patient Insurance Info**

UNITED HEALTHCARE-EMPIRE NEW YORK GOVERNMENT EMF

	User Defined	Eligibility Details
Copay:	\$25.00	\$25.00
Walk In Copay:	\$0.00	\$0.00
In Patient Copay:	\$0.00	\$0.00
ER Copay:	\$0.00	\$0.00
Mental Health Copay:	\$0.00	\$0.00
Vision Copay:	\$0.00	\$0.00
Specialist Copay:	\$25.00	\$25.00
Individual Deductible:	\$1000.00	\$0.00
Family Deductible:	\$0.00	\$0.00
Individual Out Of Pocket:	\$3000.00	\$5300.00
Family Out Of Pocket:	\$0.00	\$10600.00
Co Insurance:	0.00%	50.00%

Figure 2.1 - Patient Account>Patient Insurance Info>Co-Insurance

**Co-Insurance** information is also displayed in **Patient Management** on the **Insurance Tab**.



The screenshot shows a form with the following fields:

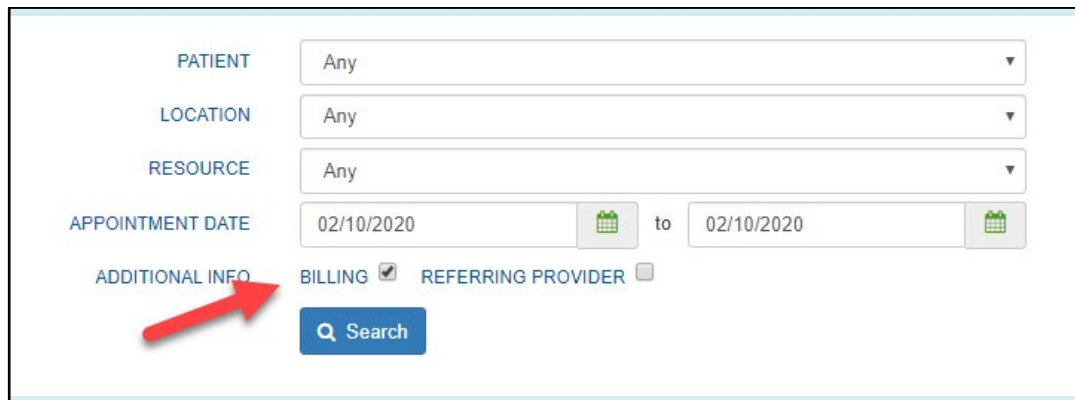
Family Deductible	\$ 5000
Individual Out of Pocket	\$ 2000
Family Out of Pocket	\$ 3000
Co Insurance	%
Date Of Injury	/ /
Note	

A green oval highlights the Co Insurance field.

Figure 2.2 - Patient Management>Insurance>Insurance Details>Co-Insurance

### Co-Pay Total Displayed on Appointment Search

Calculate and display a total of all values in the **Co-Pay** column on **Appointment Search** page. To view this information be sure to select the **Billing Option** checkbox in the **Appointment Search** dialog box.



The screenshot shows the Appointment Search dialog box with the following fields:

PATIENT	Any
LOCATION	Any
RESOURCE	Any
APPOINTMENT DATE	02/10/2020 to 02/10/2020
ADDITIONAL INFO	BILLING <input checked="" type="checkbox"/> REFERRING PROVIDER <input type="checkbox"/>

A red arrow points to the BILLING checkbox. A blue Search button is located below the checkboxes.

Figure 3.1 - Scheduler>Appointment Search>Billing Option (enabled)

Appointment Search Results									
Search Results									
<span style="color: gray;">■</span> Active Appointment <span style="color: red;">■</span> Canceled									
APPOINTMENT	PATIENT	RESOU	LOCATION	APPOINT TYPE	CONFI	WORKFLC STATUS	CREATED ON	COPAY	PREVIOUS BALANCE
Wed, 09/25/2019 12:00 PM--12:20 PM	Test, Al DOB: 12/31 P:(123) 123 WRS ID: 00	Doctor Test	WRS HEALTH TRAINING	New Patient	No	Appointment	09/06/2019 H	\$25.00	\$0.00
Tue, 10/01/2019 1:00 PM--1:13 PM	Test, Billing DOB: 11/06 P:(869) 879 WRS ID: 00	Miranda B	Goshen	New Patient	No	Move To Room	10/04/2019 H	\$50.00	\$100.00
Thu, 12/05/2019 12:00 AM--12:20 AM	Test, Al DOB: 12/31 P:(123) 123 WRS ID: 00	Physician Assistant	WRS HEALTH TRAINING	New Patient	No	Move To Room	12/05/2019 H	\$25.00	\$-10.00
Wed, 12/18/2019 8:00 AM--8:40 AM	Qatest, Irin DOB: 01/01 P:(645) 378 WRS ID: 00	Physician Assistant	WRS HEALTH TRAINING	Consultation	No	Move To Room	12/18/2019 H	\$10.00	\$0.00
Mon, 01/13/2020 12:00 PM--12:10 PM	Test, Al DOB: 12/31 P:(123) 123 WRS ID: 00	Physician Assistant	Goshen	Established	No	Appointment	01/13/2020 H	\$25.00	\$-10.00
								Page Total:	\$135.00
								Grand Total:	\$135.00

Figure 3.2 - Scheduler>Appointment Search>Co-Pay Column Total