

To: All WRS Users

From: WRS Support Team

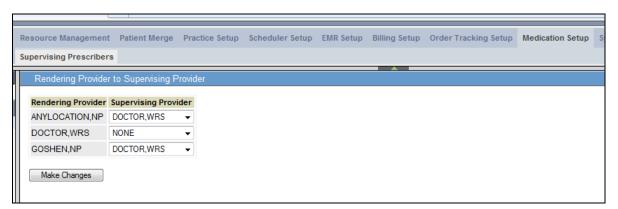
Date: 01/22/10

Re: System Update to Waiting Room Solutions

The WRS Development Team completed a software update to the Waiting Room Solutions System on January 22, 2010. The updated version of the system includes the following enhancements and added functionality. These have been designed to improve overall system functionality, security and usability. This update includes the following:

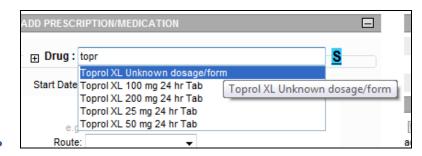
Medications & Electronic Prescribing

Supervisory Setup – Functionality has been added to allow prescription writing to be setup with
a supervisory and rendering (prescribing) provider for all printed/faxed/electronic prescriptions.
In this way a nurse or ancillary staff, based on practice protocol, can have a supervisory
relationship with a supervising provider for the purpose of writing prescriptions. This function
can be setup under Administration>Medication Setup>Supervising Prescribers.



Note that if the supervising provider specified in the above setup does not have a valid DEA number listed under **Administration> Resource Mgmt>Resource Setup>[Provider Name]** the following error message will be presented: **Error:** SUPERVISOR_DEA_UNAVAILABLE

 Unknown Dosage – An "Unknown Dosage" choice has been added to the drop down menu for all medications. If the patient does not know their dosage, but does know the type of medication you can use this choice. Unknown and user-created medications will now be automatically added to Frequently Prescribed Medications list as frequency of selection dictates.

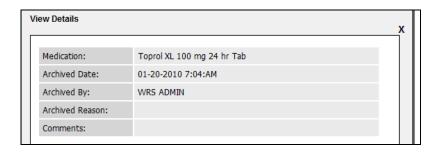


 Medication Reconciliation – This has been added as a right click menu function to permit reconciliation of medication.



- Current Reported & Previously Prescribed Medications A new column entitled "Date
 Reconciled" has been added under a column called "Date Reconciled" before the Administration
 Date/Time which is a date/time stamp. In addition, a function has been added to the dropdown
 under "Current Allergies" and "Archived" entitled "Reconcile". Selecting "Reconcile" will create
 a Date/Time Stamp.
- Current, Inactive Allergies and Archived Medications now display the date/time moved to Current Allergies, Inactive Allergies and Archived Medications.

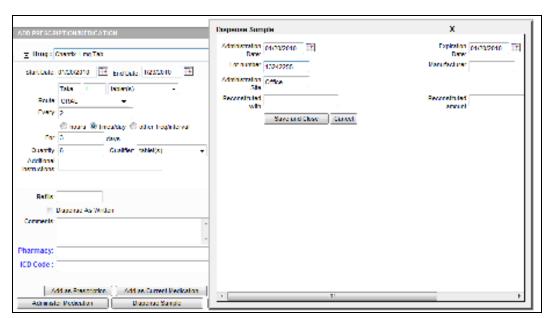
• **User reporting** - Right click and select View Details to display the user who performed the Medication Reconciliation function and the date of this action.



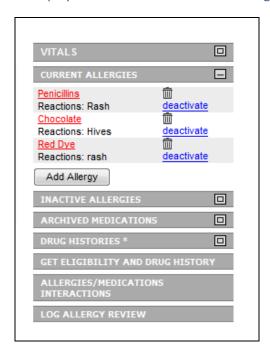
Report the Percent of Encounters – Under Administration>Logs>Medication Reconciliation
 Stats displays of the overall percent of encounters where the reconciliation was performed for that practice.



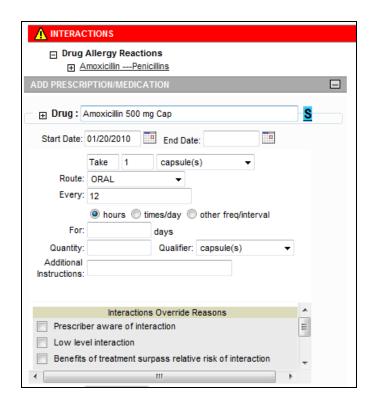
• **Dispense Sample** – Functionality has been added to allow providers to notate that a sample medication has been given to the patient.



• Allergy Review & Potential Interaction – Right clicking on any Current of Archived Allergy and selecting View Details will display the time and date that the allergy was reconciled.

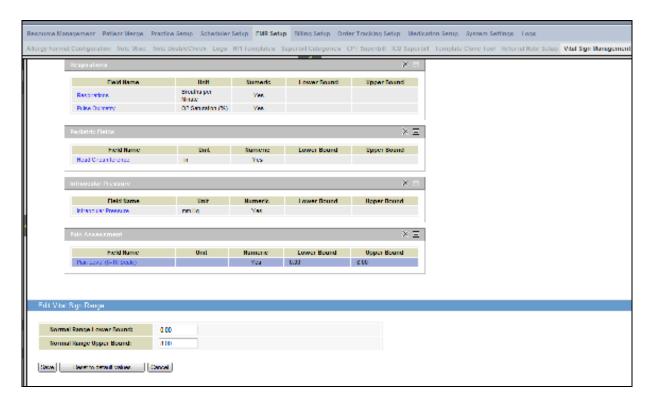


Reason for Overriding Drug/Drug or Drug/Allergy - The system now provides the ability to
capture and maintain at least one reason for overriding any drug-drug or drug-allergy/
intolerance interaction warning triggered at the time of medication prescribing/ordering.

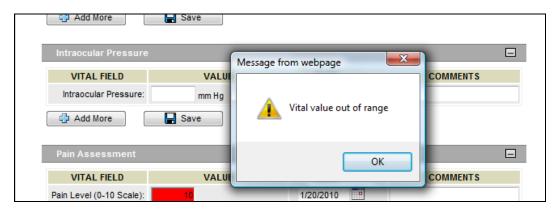


Vital Sign Functionality

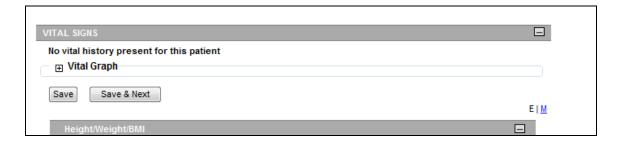
Vital Alerts – Functionality has been added that allows the practice to setup and receive alerts
on vitals entered outside of a preset range. The range for these vitals can be setup under
Administration>EMR Management>Vital Sign Management. A "Low" and "High" numeric field
can be added for each vital sign. This will populate WRS Practice with default values.



 Vital Value Alert Message - When a value is less than the low value or greater than the high value then the font of the value turns red and an alert box pops up "Vital Sign Out of Normal Range"



• Vitals Metric - A control has been added for unit conversion for temperature, weight and height in Vitals – this can be enabled by pressing the E/M switch link at the top of Vitals section.



Co-Signing of Notes

• Cosign Note – Functionality has been added to allow a Co-Signer on any note. This can be accessed when viewing a note and/or under the Current Charts area.

