



To: WRS User Community
From: WRS Development Team
Date: 01/17/2020
Re: Updates to WRS Health Software - Eligibility Optimization

WRS Health announces the release of enhancements to Patient Eligibility functionality. These items we addressed based on requests and feedback from the WRS Health User Community.

Yellow Eligibility Status – Yield (Insurance Alert)

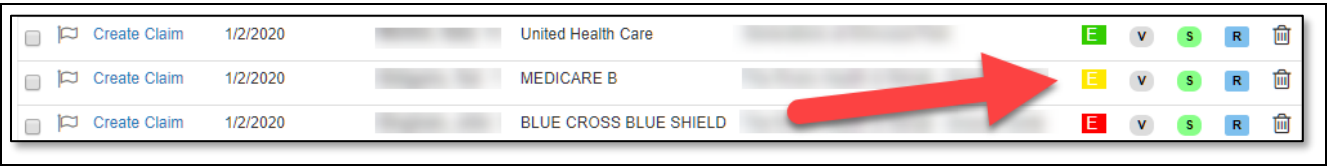
If the patient eligibility report contains *new billing* instructions a (new) Yellow “E” Icon is displayed on the **Today’s Appointment** window and in the **Create Claims Queue**.

Today’s Appointment List

A screenshot of a software interface titled "01/15/2020's Appt List". The interface has a blue header bar with a search icon and a calendar icon. Below the header is a table with two columns: "Time" and "Name". The table lists appointments from 1:00 pm to 4:40 pm. Each row includes a time slot, the word "est", a small number "4", a blurred name, and a small square icon with the letter "E". The "E" icon for the 3:00 pm appointment is highlighted in yellow, while all other "E" icons are red. A red arrow points from the bottom left towards the yellow "E" icon.

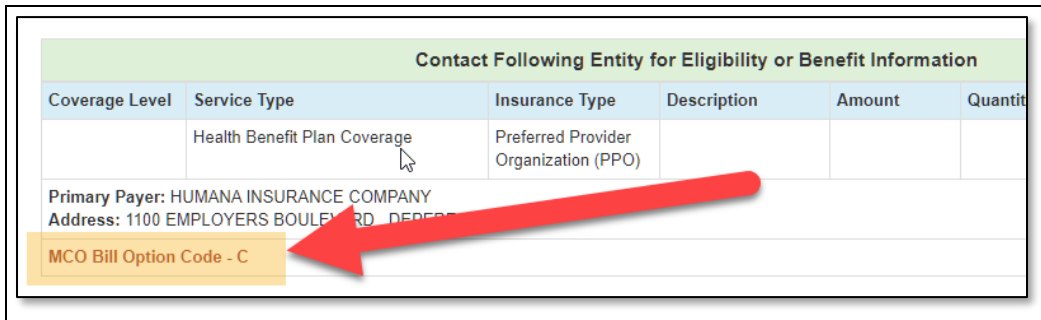
Time	Name
1:00 pm est 4	[blurred]
1:20 pm est 4	[blurred]
1:40 pm est 4	[blurred]
2:00 pm est 4	[blurred]
2:20 pm est 4	[blurred]
2:40 pm est 4	[blurred]
3:00 pm est 4	[blurred]
4:40 pm est 4	[blurred]

Create Claims Queue



<input type="checkbox"/>	Create Claim	1/2/2020	[REDACTED]	United Health Care	[REDACTED]	E	V	S	R	
<input type="checkbox"/>	Create Claim	1/2/2020	[REDACTED]	MEDICARE B	[REDACTED]	E	V	S	R	
<input type="checkbox"/>	Create Claim	1/2/2020	[REDACTED]	BLUE CROSS BLUE SHIELD	[REDACTED]	E	V	S	R	

Clicking the Yellow “E” icon will open the **Eligibility Window**. Then, scroll to the bottom of the window to view the *new billing instructions*.



Contact Following Entity for Eligibility or Benefit Information					
Coverage Level	Service Type	Insurance Type	Description	Amount	Quantity
	Health Benefit Plan Coverage	Preferred Provider Organization (PPO)			
Primary Payer: HUMANA INSURANCE COMPANY Address: 1100 EMPLOYERS BOULEVARD, DEERFIELD, IL 60015					
MCO Bill Option Code - C					

Enhanced Display of the Eligibility Report

The Patient Eligibility Report Window display has been optimized to allow for easier location of essential report elements:

- (1) Eligibility Report Date/Time (top/bottom)
- (2) Subscriber
- (3) Active Coverage
- (4) Co-Insurance
- (5) Deductible
- (6) Not Covered
- (7) Benefit Description
- (8) Other or Additional Payer
- (9) Contact Entity
- (10) MCO Billing Code (Yellow Eligibility Status)

2 **Subscriber** Add Manual Notes

Name	Mary Q. Test
Member ID	8XQ9CN8FH3\$
Address	2004 Route 17M, Monroe, NY 10950

Payer

Name	Medicare
Identifier	ENMCR

3 **Active Coverage**

Coverage Level	Service Type	Insurance Type	Description	Amount	Quantity	Authorization	Network
	Pharmacy						
	Health Benefit Plan Coverage Home Health Care	Medicare Part A					
	Health Benefit Plan Coverage Vision (Optometry) Urgent Care	Medicare Part B					

4 **Co-Insurance**

Coverage Level	Service Type	Insurance Type	Description	Amount	Quantity	Authorization	Network
	Health Benefit Plan Coverage	Medicare Part B		20.00% Visit			
	Home Health Care	Medicare Part B		Visit			

5 **Deductible**

Coverage Level	Service Type	Insurance Type	Description	Amount	Quantity	Authorization	Network
	Health Benefit Plan Coverage	Medicare Part A		\$1,408.00 Episode			
	Home Health Care Hospice	Medicare Part A		Episode			
	Health Benefit Plan Coverage	Medicare Part B		\$198.00 Calendar Year			
	Home Health Care	Medicare Part B		Calendar Year			

6 **Non-Covered**

Coverage Level	Service Type	Insurance Type	Description	Amount	Quantity	Authorization	Network
	Routine (Preventive) Dental Long Term Care						

7 **Benefit Description**

Coverage Level	Service Type	Insurance Type	Description	Amount	Quantity	Authorization	Network
	Health Benefit Plan Coverage	Medicare Part A					

8 **Other or Additional Payor**

Coverage Level	Service Type	Insurance Type	Description	Amount	Quantity	Authorization	Network
	Pharmacy	Other					

Payer: HUMANA INSURANCE COMPANY
Address: 1100 EMPLOYERS BOULEVARD , DEPERE, WI, 54115

9 **Contact Following Entity for Eligibility or Benefit Information**

Coverage Level	Service Type	Insurance Type	Description	Amount	Quantity	Authorization	Network
	Health Benefit Plan Coverage	Preferred Provider Organization (PPO)					

Primary Payer: HUMANA INSURANCE COMPANY
Address: 1100 EMPLOYERS BOULEVARD , DEPERE, WI, 54115

10 **MCO Bill Option Code - C**

CLOSE