



To: WRS Users
From: WRS Development Team
Date: 10/7/2021
Re: Patient Portal Update: Additional Information tab

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Additional Information Tab Overview

WRS has created a new menu item on the patient portal that increases usability for patients. Previously, the link to additional content was in the “Personal Information” tab. We have made it more prominent and listed the actions that can be completed.

The screenshot shows a patient portal navigation menu with the following items:

- Medical Information** (Medical Conditions, Medications, Allergies, Pharmacies, Social History, Family History, Surgery History)
- Billing & Payments** (Payment History, Current Statement, Make Payment)
- Personal Information** (Profile, Insurance)
- Additional Information** (Appointment History, Book Appointment, Request Appointment, Clinical Summary (CCDA), View Test Results, Get Information Printout, My Educational Resources)

The 'Additional Information' tab is highlighted in a light blue color, indicating it is the active or selected tab. The menu items are listed in a vertical stack, and the 'Additional Information' tab is expanded to show its sub-items.

What Information is Available

By expanding the Additional Information tab, patients will see a list of items. They are:

- access their appointment history,
- book appointments*,
- request appointments*,
- view their clinical summary,
- view test results*,
- get their patient profile printout,
- view educational content

*Based on practice settings

Once a patient clicks on an item, they will receive a pop-up message saying they will be redirected to a separate webpage where they can complete their action. In this location, they will also be able to perform various additional tasks such as upload documents and view their inbox.